



# Medicaid Waiver and I/DD Services October 2012

Family Members and Legal Guardians  
as Paid Caregivers

# When can this happen?

Family members and Legal Guardians who are living in the same home as a person receiving Innovations services may be paid caregivers to their adult (18+) children.



Typically no more than 40 hours per week of service or seven daily units per week, may be approved among *all* relatives who live in the same home as the person needing services. There are exceptions and a process to request such exceptions (described later in this presentation).



There is no federal or state entitlement that relatives or legal guardians must be employed



# What services can Family Members provide?

| CAP-I/DD waivers | Innovations Waiver         |
|------------------|----------------------------|
| Home Supports    | Community Networking       |
|                  | Day Supports               |
|                  | Residential Supports       |
|                  | In-Home Intensive Supports |
|                  | In-Home Skill Building     |
|                  | Personal Care              |

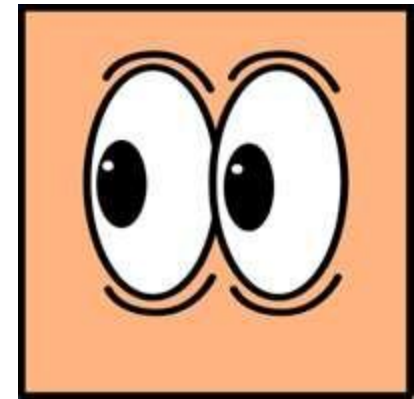
# When do I need to apply?



1. CenterPoint's Innovations Care Coordination Dept will assist Network Providers Agencies to transition currently approved paid family caregivers through the new Innovations Waiver approval process (Part B) at the time of the member's annual ISP plan review
2. Beginning January 1, 2013, all new requests will be facilitated by the Network Provider Agency who employs the Family Member (Part A)
3. Any requests for paid supports in excess of 40 hours/household will require a new application to be submitted by the Network Provider Agency who employs the Family Member (Part C)

# What is the Provider Agency looking for in the application review process?

- Family is not paid for typical supports provided to family members regardless of disability
- Complex care tasks may require review by the NC Nursing Board in accordance with the Nursing Practices Act
- No non-family qualified staff are available
- Non-family qualified staff would be cost prohibitive to hire
- Family agrees to monthly face to face supervision and monitoring of services provided
- The Provider agency is enrolled to provide Crisis Services if needed
- There is a clearly defined Back Up Staffing plan in the ISP



# Who reviews the applications and how will I know if I am approved?



Centerpoint will review all applications.  
Pam Sword Halsey is the contact person at  
CenterPoint for these applications.

Phone 336-714-9124

Email [psword-halsey@cphs.org](mailto:psword-halsey@cphs.org)

# Can CenterPoint not approve an application?

Yes

Family members may file a grievance regarding any application which is denied. A grievance can be filed by contacting

Paige Lanier, Grievance & Appeals Specialist

Phone 336-714-9100

Email [planier@cphs.org](mailto:planier@cphs.org)

# Can I get another chance if my application is denied?

Yes

1. Denied applications will include instructions regarding a plan of correction.
2. Once the Provider Agency helps the prospective Family member correct all concerns identified in the plan of correction, a new application can be submitted (Part D)

# Who can I contact with questions?

Try contacting your supervisor at the Provider Agency which employs you first. If they are not able to help you, you can call the following CenterPoint staff regarding your questions

| General Questions                                      | Applications                                                       | Grievances                                             |
|--------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------------------|
| Tracy Warner                                           | Pam Sword-Halsey                                                   | Paige Lanier                                           |
| 336-714-9386                                           | 336-714-9124                                                       | 336-714-9100                                           |
| <a href="mailto:twarner@cphs.org">twarner@cphs.org</a> | <a href="mailto:psword-halsey@cphs.org">psword-halsey@cphs.org</a> | <a href="mailto:planier@cphs.org">planier@cphs.org</a> |

